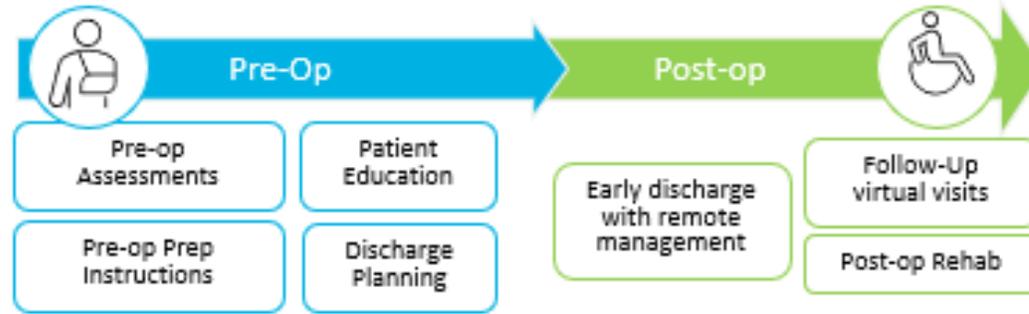


# Optimizing Elective Surgery: Virtual Care Supports in the COVID-19 Context

## The Opportunity:

As the health system begins resumption of elective surgery during the COVID-19 pandemic, virtually enabled models of care can help streamline pre and post surgical delivery and processes while minimizing in-person contact.

Virtual and digital tools enable more efficient and effective ways for teams of providers to work together to support patients.



## Benefits of an enhanced virtual approach:

- ✓ improved coordination of care
- ✓ streamlined throughput
- ✓ improved patient experience
- ✓ reduced length of stay
- ✓ minimized re-admission

## Earlier Discharge with RPM

More intensive remote monitoring can assist in earlier discharge and improved post-operative care. OH (OTN) currently offers an RPM platform with protocols available to support post-acute care. Monitoring technology can be delivered to patient's homes and managed by the Telehomecare nurses regionally.

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Other similar models are also available.

**Example:** SMARVIEW

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## Surgical Process Management

Tools are being used by 30 hospitals to organize and balance surgical case load, regionally in some cases.

**Example:**



The platform is available via standing procurement through Thunder Bay Regional Health Sciences Centre at (807) 684-6000.

For assistance, please contact us at [info@otn.ca](mailto:info@otn.ca)

**Home Video Visits:** Can be used for pre-anaesthetic assessment, pre-op surgical re-assessment and post-op follow-up. St. Joseph's Healthcare Hamilton pioneered a model that keeps the surgical team connected to the patient and home care staff using telephone, video and the hospital portal.



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## Integrated Multi-feature Platforms to Support the Surgical Journey

A surgical transitions solution can help standardize surgical pathways and improve patient engagement and support before, during, and after surgery. Three solutions that leverage the patient's **own device** are available on Ontario Health (OTN)'s VoR for purchase. All solutions are available in English and French.

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Engage, monitor patients through entire care pathway, before and after surgery



Care plans, biometric data monitoring, multi-channel patient education, virtual visits



Integrates symptoms, safety and advanced clinical alert algorithms, improves outcomes and efficiency

Users:



William Osler Health System



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## Support for Primary Care

The Ontario eConsult Program enables primary care clinicians to access specialist advice online to help manage patients post-operatively. Using this solution, they can more easily request timely advice from the patient's surgeon in their community.

eConsult

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Additional clinical resources can be found [here](#)